

MONTHLY REPORT
10A: Development Department



- A large number of bus stop changes were required for each service change. All were completed prior to implementation.
- On February 6, 2011, all the service changes went into effect without any problems.

RideShare:

- Sixty new riders have joined RideShare since January.
- Twenty-eight contracts are pending to start between now and April 1.
- Three new vanpools started after driver training class this Saturday.
- Presentations were made to Iowa DNR on Hickman and Wells Fargo at Jordan Creek.

DART Advertising Program – New February Advertisers:

- Kosama Downtown
- Mercy College

Other Marketing Activities:

- April 22nd – “Ride Free” Earth Day promotion.
- May - Bike to Work Month

MONTHLY REPORT



10B: Operations (Fixed Route & Maintenance) Department

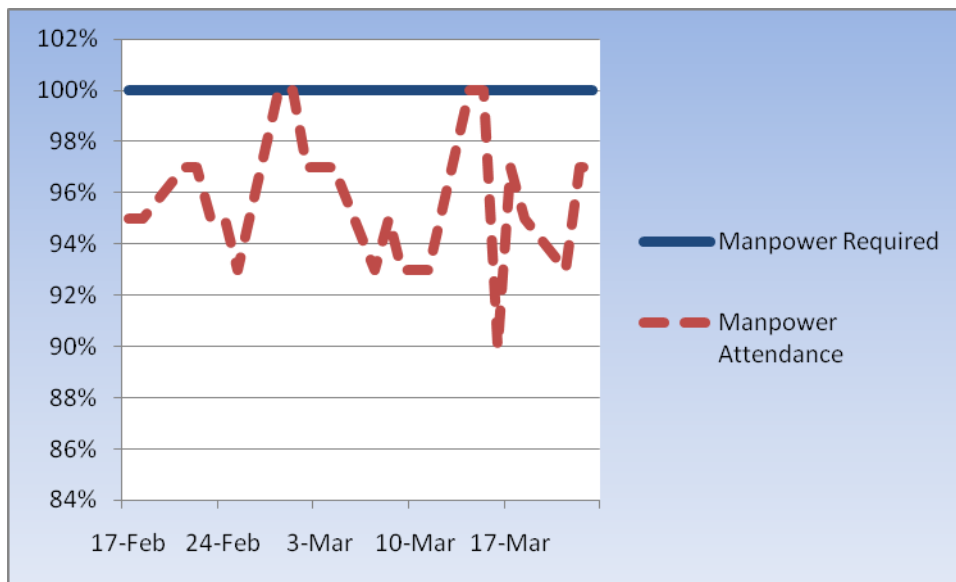
Staff Resource: Tom Reynolds, Chief Operating Officer

Operations:

March is a transitional month. DART personnel will see less frigid temps and heavy snowfalls (hopefully). However, the warmer weather will present new challenges: Special Events. The first big special event was the St. Patrick's Day Parade. While it is a marvelous event, it cuts DART service in half for that mid-day. Supervisor Greg Schmitt, remembering the delays incurred from last year's event, presented a new way to keep DART rolling during the parade. His innovative plan worked very well thanks to the effort made by Supervisors and volunteers.

Transportation:

Manpower Report - Attendance for AM Pull-outs has improved slightly from the prior period. AM Service Requirements continue to be met on a daily basis.

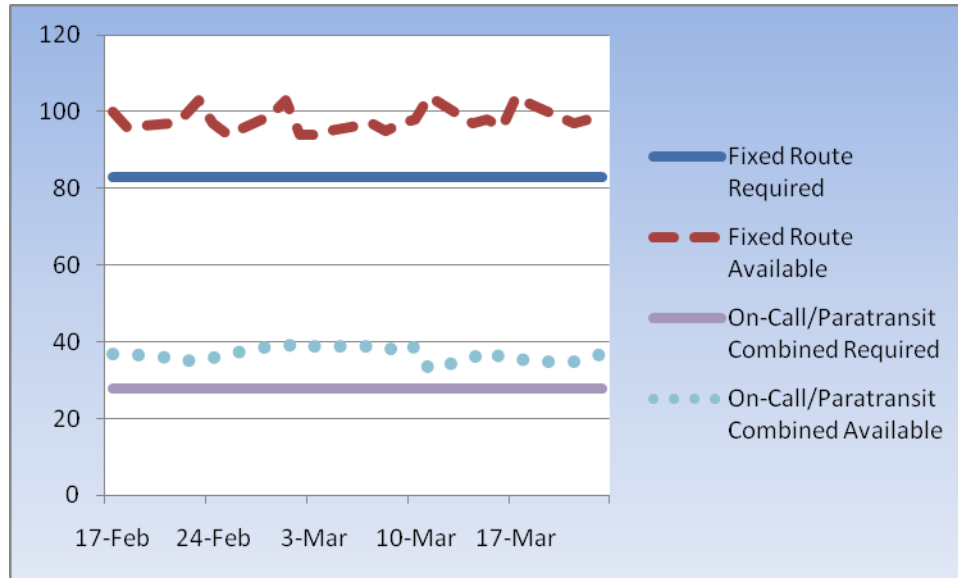


Incidents involving youth on the Fixed Route system have been an ongoing issue through the school year. DART has been working with the public schools and/or the police depending on the severity of the incidents. The on-board camera systems on DART buses have been very helpful.

Maintenance:

Vehicle availability has been higher than previous periods. With the Winter season past us, Maintenance has been, and will be, looking to reduce the fleet slightly with older Paratransit vehicles marked for retirement.

MONTHLY REPORT
10B: Transportation Department



The major task for Spring will be Summer Prep (air conditioning). Maintenance Manager Scott Reed sent a number of Technicians to A/C training last year. This allows DART to keep this task in-house.

Updates on Other Campaigns: Turn Signal Alarms - as of the drafting of this report, 106 buses out of 114 have been retrofitted. Paratransit Operators Seats - 4 of the 2011 Eldorado cutways have been retrofitted to increase the legroom. Fuel Focus Transmitters - 50 of 160 buses have been retrofitted to increase signal strength for better reporting.

Purchasing:

Purchasing Manager Mike Drottz developed and bid out the Maintenance Shop Hoist/Lift Rehabilitation project. The winning proposal is included in the Commission packet for approval. A number of the lifts are inoperable and/or approaching the end of their useful life. This project will upgrade DART's ability to work on our buses.

The Maintenance Shop's roof project began prior to the planned April 1st start date. The contractor is making good progress. The project is well within budget and it is expected to stay that way.

Buildings & Grounds:

Work on the City of Des Moines Lift Station has begun on the west side of our facility. Once the station is in, DART will be building its new driveway that allows vehicles to exit directly onto SW 11th.

MONTHLY REPORT



10C: Paratransit Department

Staff Resource: Chet Bor, Paratransit Director

Safety Initiatives:

- The March safety meeting covered the annual drug and alcohol awareness training as required by CFR 49 Part 40. We also did follow-up training from the annual Smith System defensive driving review from last month. We did detailed training on proper backing techniques.
- There were no preventable accidents for February and that brought our Accident Frequency Rate (AFR) to above the 100,000 miles mark! Paratransit has an AFR of 111,103 miles traveled between preventable accidents.

Paratransit	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD AFR
Accidents	2	0	1	1	0	2	1	0					7
Mileage	97,313	103,836	100,111	99,372	94,235	95,560	95,302	91,990					777,719
AFR	48,657	103,836	100,111	99,372	94,235	47,780	95,302	91,990	0	0	0	0	111,103
Per 100K Miles	2.06	0.00	1.00	1.01	0.00	2.09	1.05	0.00	0.00	0.00	0.00	0.00	0.90

Regional On Call Improvements:

- On February 7, the Regional On Call transitioned to a reservation-based service. The purpose of this change was twofold:
 - 1) Provide **better service to our passengers**
 - 2) Be **more efficient and cost effective**
- Prior to the change, a public hearing was held and DART staff met with current riders to explain the changes.
- Passengers now schedule a trip at the time they desire and now have a much wider area in which they may travel. A second day of service was added for Carlisle.
- Since trips are scheduled, DART can utilize the previously unused capacity for other paratransit trips, including some that were scheduled on taxicabs.
- The first month showed very positive results:

	January	February
Productivity (Passengers per hour)	1.33	2.07 *
Total Passengers	126	161
Pssgers Per Day	7.9	10.5 *
Miles	2032	1778 *
Miles Per Day	127	109 *

** Since the change to reservation basis on 2/7/11.*

MONTHLY REPORT



10D:	General Manager
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Staff Resource: Brad Miller, General Manager

Legislative Activities:

- **Washington DC** - Thanks to Commission Chair Connolly and Elizabeth for joining me in Washington, DC from Saturday March 12 through Tuesday March 15, 2011. We had informative discussions with Richard Bender and Sherry Kuntz from Senators Harkin and Grassley respectively, as well as Congressmen Boswell and Latham and their staffs.
- **Des Moines** - Thanks to Commissioners Mahaffey and Conkling for joining me at the annual IPTA State Legislative breakfast meeting on Wednesday, February 23.
- **Des Moines/Urbandale** - I made our annual presentation to the MPO's STP Funding Subcommittee on Thursday, March 4, 2011.

City of Des Moines Municipal Service Park:

- On March 22, 2011 I attended an advisory committee meeting along with representatives from Polk County, Des Moines Schools, Des Moines Water Works, Mid-American Energy and others to learn about the master planning activities the City is beginning for a large municipal service facility off of SE 14th Street in Des Moines.
- The City is just beginning planning efforts for the facility but has reached out to all these other entities so that future service planning and efficiency opportunities can be identified, costed, and considered when developing this facility.
- DART of course, is obviously focused on completing its Transit Hub project which, when completed, will allow for expanded capacity of 1100 DART Way for our operations. However, we will eagerly participate in this planning effort to identify if longer-term efficiencies with co-located operation centers could be identified with DART's longer-term plans.



Future DART Commission Items March 29, 2011

April 26, 2011 4:00 P.M.	
Action Items	Information Items
- Adopt DART Forward 2035 Guiding Principles	- Quarterly Safety Report
May 31, 2011 5:00 P.M.	
Action Items	Information Items
- Approve Transit Hub Construction Contract - Approve Public Art Design Contract	
June 28, 2011 5:00 P.M.	
Action Items	Information Items
- Approve DART Forward 2035 Draft Plan for Public Input	
July 26, 2011 5:00 P.M.	
Action Items	Information Items
	- Quarterly Safety Report
September 27, 2011 5:00 P.M.	
Action Items	Information Items
- Adopt DART Forward 2035 Plan	

Key Meetings/Dates:

- May 5-6 – Benchmarking Kick-Off Meeting, Rochester, NY
- May 11-13 – DM Partnership DC Trip
- June 11 – DART Bus Rodeo

Other Future Items: