



Meeting Minutes

**DES MOINES AREA REGIONAL TRANSIT AUTHORITY
TRANSIT RIDERS ADVISORY COMMITTEE
FEBRUARY 28, 2023 – NOON
Hybrid Meeting**

[The above TRAC Meeting was hybrid – in person at DART Central Station and virtual via Zoom. The Committee determined that it is convenient to offer this option to members of the Committee, staff and members of the public to accommodate for concerns related to the Covid-19 pandemic.]

TRAC Members Present:

Todd Kilzer, Kaylynn Strain, Laurie Jones, David Campbell, James Hanold, Brandon Paulsen, Lee Jasinski, Jeremy Guenther, Mary Ann Ryan, Matthew Shankles

TRAC Members Absent:

Justin Bates

DART Staff Present:

Catlin Curry, Jan Keeling, Erin Hockman, Joy Crutcher, Amanda Wanke, Dan Washburn, Lewis Lowry, Sarah Welch

ROLL CALL AND ESTABLISHMENT OF QUORUM

The meeting was called to order by Brandon Paulsen at 12:00 p.m.
Roll call was taken, and a quorum was met.

A. APPROVAL OF MEETING MINUTES

December minutes were approved.
The motion was approved by Todd Kilzer and seconded by Kaylynn Strain.
January minutes required edits concerning DART passengers being left at stops during snow events.

B. PUBLIC COMMENT

Heather Armstrong: Heather strongly feels that DART should leave the 50 alone and cut the 8. Combine the one and 3. 4 and 6. 14 and 15. Heather feels these have low ridership numbers. Eliminate express routes – specifically WDM and Altoona.

Garland Armstrong: DART should be doing a commercial on YouTube or television to increase ridership. James feels that might be a viable option for DART. Work with the DM Partnership, ISF, etc.

C. OTHER BUSINESS

1. CEO Update (Amanda)

Amanda presented a recap of her first six months to the committee. She commended the committee on their commitment to DART and the advocacy they have provided.

D. DISCUSSION ITEMS

1. FY25 Service and Budget Planning update (Erin)

Erin gave a summary to the TRAC committee about upcoming service and budget planning, which included two different funding options.

E. OTHER BUSINESS

1. Transit Employee Appreciation Day (Lewis)

Lewis introduced Joy Crutcher (Fixed Route Manager) to the committee, then gave a brief overview of the upcoming Transit Employee Appreciation Day which will occur on March 18.

F. TRAC MEMBER COMMUNICATIONS

Todd – Front Runner buses are a big disappointment. Not enough space for more than one mobility device. Ramp is not safe. No operator access to the rear of the bus without getting out and going around.

G. FUTURE AGENDA ITEMS

O&M Facility Update
June Service Change

H. UPCOMING MEETINGS

1. DART Commission – Noon Tuesday, March 5, 2024 – Zoom / DCS
2. TRAC – Noon Wednesday, March 27, 2024 – Zoom / DCS

I. ADJOURN

Brandon adjourned the meeting at 1:09pm.
It was moved by Lee Jasinski and seconded Kaylynn Strain.
The motion carried unanimously.