

Sept 23

1. Has the Physical Capacity Profile test been fully explained to DART HR, Safety, Risk Management & others affiliated with Workers Compensation programs? Is DART aware of the designated processes in order for the PCP Test Data to be utilized when a claim arises?

DART does not initiate this on Work Comp claims that would be by the request of the insurance company on an as needed basis.

2. Is the fee proposed for physical therapy services in this bid, the amount that is paid by the claims administrator? If not, what has been the percentage of reimbursement the claims administration has paid in the past for physical therapy visits?

This would be insurance related.

3. Who or what group has been the primary work comp provider for DART over the last three years?

West Bend Mutal Insurance

4. What was the work hardening volume in the last year or average over the last three years?

None

5. What was the volume of visits last year for physical therapy or average over the last three years?

2023 PT referrals =5 2023 PT visits were 112. EMR systems have changed after 5/1/23 so no data is available prior to that.

WBMI / Agent would have much more accurate

6. Who is the TPA that DART has used to manage claims and process payments?

The Third-Party Administrator is West Bend Mutual Insurance.

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7. Is DART looking for background screening services?

No

8. Are insurance requirements negotiable?

No

9. Are workers' comp searches a requirement for this RFP?

We do not know what this means.

10. What is the anticipated volume annually?

- 501 Total Sessions
- 167 Average sessions per year
- 3 Average sessions per all WC cases
- 12 Average sessions per PT WC case

Oct 1

11. Who is the incumbent?

Drs of PT

Unity Point

Mid Iowa Testing

12. Who is your current TPA?

Refer to # 6

13. Can we get a copy of the FCE?

See Q and A document 1 attached

14. What is the volume for DOT physicals and drug screen that you do each year?

Physical 100-150 Drug Screens 300-350

15. How many injuries do you have in a year's time?

Injuries 30-40

16. Can you give us the approximate volume for the services on the additional services lab?

We are unable to populate this information because it is on an as needed basis and the pay code is unknown at this time.