



## Contact

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**FOR IMMEDIATE RELEASE:**

Tuesday, Aug. 14, 2018

**DART making major changes to its service on Aug. 19**

This includes the addition of a new crosstown route, and increased midday frequency and expanded service hours on some Local Routes

Transit access for many Des Moines Area Regional Transit Authority (DART) riders will improve as DART implements changes to its system beginning Sunday, Aug. 19, 2018. This will impact every DART route and service type. Major changes include:

- Addition of DART's first-ever crosstown route, Local Route 50 – Euclid/Douglas Crosstown
  - Earlier service on several Local Routes to get people to work by 6 a.m.
  - Increased midday frequency on several Local Routes

## **Route 50 – Euclid/Douglas Crosstown**

Service will begin on a new route, which is also DART's first crosstown route, on Monday, Aug. 20. Local Route 50 will travel east and west along Euclid and Douglas Avenues between Merle Hay Road (Haymarket Mall) and Hubbell Avenue and East 42<sup>nd</sup> Street in north Des Moines.

This route will not travel downtown to DART Central Station. Instead, it will travel past transfer points for seven of DART's Local Routes—saving up to 90 minutes of travel time for some riders and providing more convenient access to health care, education and employment opportunities. Route 50 was made possible through the Iowa Clean Air Attainment Program Grant DART received from the Iowa Department of Transportation.

Route 50

**Euclid/Douglas Crosstown  
Monday – Friday Service**

Effective August 2018



## Earlier start times

DART will begin its service day for several Local Routes one hour earlier so people can get to work by 6 a.m.

Because of this change, DART Central Station will open one hour earlier on weekdays. Hours for DART's Customer Service window and phones will not change.

### Improved midday frequency

DART completed a comprehensive analysis of all Local Routes, and has identified several routes that will receive 20 minute frequency during the peak and midday travel times. Because of this, midday frequencies will improve for: Local Route 3 – University, Local Route 6 – Indianola Ave, Local Route 7 – SW 9<sup>th</sup> Street, Local Route 15 – 6<sup>th</sup> Ave and Local Route 16 – Douglas Ave.

In addition, Local Route 14 – Beaver Ave and Local Route 52 – Valley West/Jordan Creek Crosstown will also see improved midday frequency.

### Other changes

Along with the major changes listed above, DART will also make the following changes as part of this service change:

- **Des Moines Public Schools (DMPS) Bell Times:** Schedule adjustments on several DART routes align with the new bell times for DMPS students and staff.
- **Route 10:** Minor adjustments to the map for Route 10.
  - **Des Moines changes:** Removing service from the Iowa State Capitol Complex and onto East University Avenue in east Des Moines to serve Iowa Lutheran Hospital.
  - **Pleasant Hill changes:** Removing service from Little Fourmile Creek Drive and adding service to NE 12<sup>th</sup> Avenue. Copper Creek Park & Ride will be removed.

### Route 10

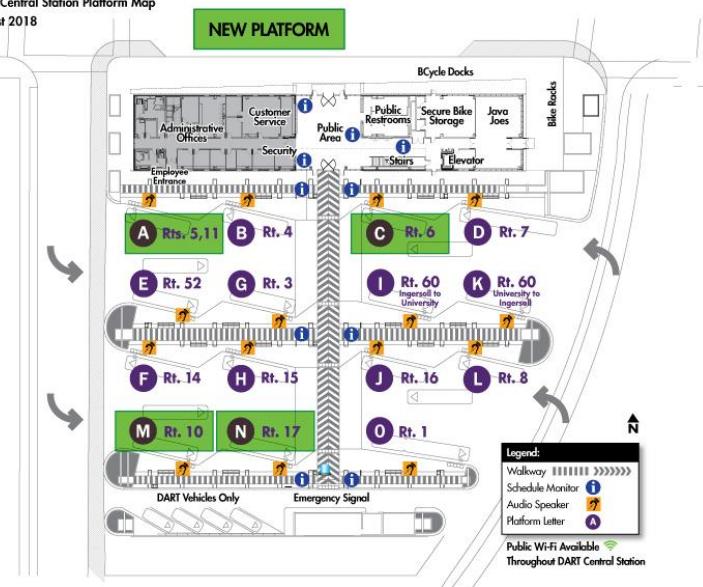
East University

Monday – Friday Service

Platform M



- **Platform Changes:** DART modified platform assignments for some Local Routes at DART Central Station.



### All riders should expect changes to how they use DART

Because this is a major change to DART's service, all riders can expect it will impact them. **Full details, including maps and schedules, are now available on [ridedart.com](#).** Information is also available from the DART Customer Service window, which is located at DART Central Station, 620 Cherry Street, Des Moines. Printed schedules will be available from DART Customer Service and on DART buses after Wednesday, Aug. 15.

**Image information:** To download high-resolution images of the maps in this release, click on the images to be directed to a OneDrive folder or click [here](#).

The Des Moines Area Regional Transit Authority (DART) is the public transportation provider in and around Polk County. DART operates a family of transportation services that connects thousands of people every day to jobs, school, medical appointments, entertainment and more. For more information about DART services, schedules, route changes, or directions to the nearest DART stop, visit the website at [ridedart.com](#) or call 515-283-8100.

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