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**FOR IMMEDIATE RELEASE:**  
Tuesday, March 17, 2020

## DART temporarily stops fare collection amidst COVID-19 concerns

Effective today, DART has temporarily stopped all fare collection and is asking riders who can safely do so to get on and off the bus through the back door. These measures will minimize potential COVID-19 exposure to our bus drivers and customer service personnel.

At this time, DART is continuing to maintain its normal service in order to ensure central Iowans with no other transportation options have a way to get to essential life-sustaining services. DART is monitoring ridership and the evolving public health situation and will continue to evaluate if any changes to service are appropriate.



Some of the additional measures DART is taking to protect the health and safety of employees, passengers and the public include:

- Disinfecting all vehicles daily by spraying a CDC-recommended antiviral agent.
- Increasing the frequency of cleaning and sanitizing high touch surface areas throughout our facilities.
- Encouraging social distancing by asking riders to maintain six feet of distance from other people on the bus, at bus stops or while at DART Central Station.
- Cancelling all public meetings and how-to-ride training sessions have been cancelled for the next 30 days.

More information about how DART is responding to COVID-19 can be found at [ridedart.com](http://ridedart.com).

Click [here](#) to download the image used above.

The Des Moines Area Regional Transit Authority (DART) is Iowa's largest, and only, regional transit agency, providing service in and around Polk County. DART operates a family of transportation services, providing nearly 4.5 million annual rides that connect thousands of people every day to jobs, school, healthcare and other essential destinations. Twelve member governments make up DART's service area, where the agency carries out its mission to enrich lives, connect communities and expand opportunities for central Iowans. For more information about DART services, schedules, route changes, or directions to the nearest DART stop, visit the website at [ridedart.com](http://ridedart.com), download the free MyDART app or call 515-283-8100.

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