

#### Contact

Erin Hockman
Des Moines Area Regional Transit Authority
ehockman@ridedart.com
515-499-3069

#### **FOR IMMEDIATE RELEASE:**

Wednesday, Jan. 9, 2019

# Riders will notice changes to DART's service beginning Sunday, Jan. 13

Service change includes route extensions, map and schedule changes for several routes

The Des Moines Area Regional Transit Authority (DART) will make changes to its service this Sunday, Jan. 13, to better serve riders. Updated schedules and maps are now available at ridedart.com/January.

## Extending Local Route 4 to Hy-Vee commissary in Ankeny

Thanks to a partnership with Hy-Vee, DART will extend service on Local Route 4 to serve Hy-Vee's commissary in Ankeny. Select trips will travel from Dee Zee Manufacturing on NE 58<sup>th</sup> Avenue, north on NE 22<sup>nd</sup> Street/SE Delaware Avenue to the commissary.

# Schedule changes for Local Route 5 in Johnston and north Des Moines

DART is changing the schedule for Local Route 5 to improve the ability of the route to run at its scheduled times. While scheduled times for this route will shift, there will be no change to how often buses on this route will run.

## Improve how often Local Routes 6 and 16 run at scheduled times

To improve how often buses on Local Route 6 and Local Route 16 are on-time, DART needs to reduce how often buses run on Local Route 6 during midday hours. DART improved this frequency during the service change in August 2018, and noticed that the change often caused buses on Local Route 6 and its interlined route, Local Route 16, to run late.



To fix this issue, DART will move Local Route 6 back to 30 minute frequency during the midday hours. This route will also now interline with Local Route 1 instead of Route 16.

# **Eliminate Park Fair Mall loop on Route 15 to keep buses running on schedule** DART is shortening the route for Local Route 15, by removing service from five stops located in the loop around Park Fair Mall, including along the following streets:

- Douglas Avenue between 2<sup>nd</sup> Avenue and Cambridge Street
- Euclid Avenue between 2<sup>nd</sup> Avenue and Cambridge Street
- 2<sup>nd</sup> Avenue between Douglas Avenue and Euclid Avenue

Please be aware these five stops will remain in use for either Local Route 4 or Local Route 50.

Making this change will help improve how often Local Route 15 and its interlined route, Local Route 7, remain on schedule.



### Combine trips on Express Route 92 from Clive and Urbandale

DART is combining several morning trips on this route with ridership rates of five people or less. The new schedule includes five trips in the morning from Clive to downtown Des Moines, rather than seven. DART surveyed riders onboard the route to identify the times that would work best for the majority.

## Schedule and other changes

Riders will also notice schedule and other minor changes for several other DART routes. Please visit ridedart.com/January for a full list of routes changing this Sunday. Riders with questions or comments are encouraged to contact DART Customer Service via email, or by calling 515-283-8100.

**Caption:** Images are maps of Local Route 4 and 15, both of which will undergo route changes on Sunday, Jan. 13, 2019. Larger versions of both maps, and route schedules available now at <u>ridedart.com/January</u>. Image files for maps and schedules available upon request.

The Des Moines Area Regional Transit Authority (DART) is the public transportation provider in and around Polk County. DART operates a family of transportation services that connects thousands of people every day to jobs, school, medical appointments, entertainment and more. For more information about DART services, schedules, route changes, or directions to the nearest DART stop, visit the website at <u>ridedart.com</u> or call 515-283-8100.

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