

Fares

Local Routes

Adult.....	\$ 1.75
Half-Fare*.....	\$.75
Children 6 – 10	\$.75
Children 5 and under	FREE

(Must be accompanied by an adult)

Express Routes

Cash.....	\$ 2.00
Half-Fare*	\$.75

Tokens

Tokens must be purchased in packages of 10.

Full Fare	10/\$ 17.50
Half-Fare (Reduced Fare ID*)	10/\$ 7.50

Passes

Day Pass (Local, Express).....	\$ 4.00
Half Fare Day Pass (Local, Express)*	\$ 2.00
Weekly (Local)	\$16.00
Half-Fare Weekly*^A	\$ 7.00
<i>(Local, Express)</i>	
Monthly (Local).....	\$48.00
Half-Fare Monthly*^A	\$24.00
<i>(Local, Express)</i>	
Monthly Express Plus	\$58.00
<i>(Local, Express)</i>	

On Call Service

Cash.....	\$ 3.50
Half-Fare*	\$.75

Veterans Ride Free

Thanks to a partnership with Polk County Veterans Affairs, veterans can ride Local and Express service for free when they show a photo ID indicating veteran status upon boarding.

Please Remember

DART requires exact fares and all special IDs upon boarding.
All DART locations are smokefree pursuant to the Iowa Smokefree Air Act.
Transfer times are not guaranteed.

Customer Service..... 515-283-8100

*Applies to adults 65+, persons with disabilities, refugees and students.
^Applies to middle and high school students in Polk County with current school year ID. Student discount not valid with cash or tokens. Valid only on Local, Express and Flex Routes.

May be asked for additional identification to validate use/sale of half-fares or passes. Contact DART Customer Service for more information about the Half Fare program.

Information found on this schedule can be provided in an alternative format upon request. Please contact Customer Service at 515-283-8100 to speak to a representative or email dart@ridedart.com. DART will do its best to provide the requested alternative format within a reasonable timeframe.

Des Moines Area Regional Transit Authority
620 Cherry Street, Des Moines, Iowa 50309
515-283-8100 ► ridedart.com

ON CALL

EFFECTIVE 10/13/19

Ankeny

Service Monday – Friday, 9 a.m. – 4 p.m.
No Holiday service
CHECK RIDEDART.COM FOR
HOLIDAY SERVICE INFORMATION.

Route Destinations:

On Call service within
the city limits of Ankeny



Accessible



All Trips

Ankeny

Ankeny On Call is a shuttle service that provides door-to-door transportation within the city of Ankeny.

Shuttle Service Hours

Monday – Friday from 9 a.m. to 4 p.m.

Trip Request

Call DART customer service at 515-283-8136 to make your reservation at a minimum of one day in advance or up to seven days in advance. Service is available on a first-come, first-serve basis. Please be ready to provide DART with the following information:

- Name
- Phone number
- Date of travel
- Departure location
- Destination location
- Desired arrival time

Flexibility

DART's customer service representative will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

Pick-Up Times

A DART customer service representative will review your request and schedule a pick-up time for your trip. Vehicle arrival may vary up to 30 minutes from the scheduled pick-up time. Upon arrival, the driver will wait up to five minutes for you to board.

Cancellations

To cancel or change your trip reservation, call 515-283-8136 during DART service hours and at least 60 minutes prior to the scheduled pick-up, or a no-show will be recorded. More than four no-shows in a calendar month may result in a suspension of your On Call service.

